



# METALDESK 2 Quick Guide

November 2014

**Welcome to the MD2 Trading Platform, the world's first exchange-based trading platform for physical precious metal.**



All information and prices displayed in this document are indicative only and are not reflective of the true Market data. Some diagrams may contain information that is for illustrative purposes only and may not be a true representation of the Products or prices offered via Goldboerse's MetalDesk. The functionality and layout of MetalDesk as presented here may also differ from what is presented in the actual website. When this Quick Guide refers to 'you' it means any Customer of Goldboerse trading upon MetalDesk.

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## QUICK TIP

Take some time to review the Quick Guide and learn more about the platform functionality.

## CONTACT

Goldboerse

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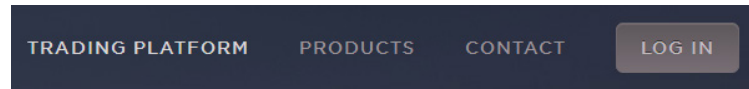
E: [info@goldboerse.ch](mailto:info@goldboerse.ch)

For further information, please contact us or visit our website:

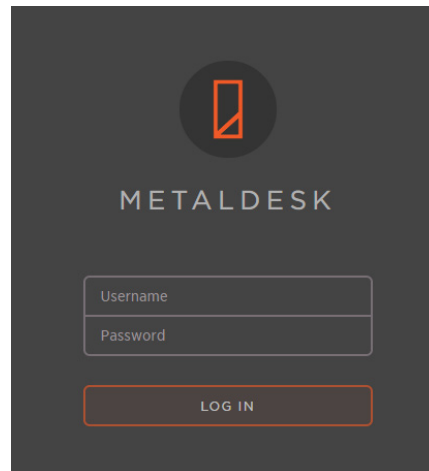
<http://www.goldboerse.ch>

# Logging In

MetalDesk is an application that can be accessed online via the Goldboerse website <http://www.goldboerse.ch>. Clicking on the LOG IN icon at the top right of the Goldboerse website will transfer you directly to the live MetalDesk login portal.



Alternatively, MetalDesk can be accessed directly via <https://metaldesk.bullioncapital.com>. In the login box, enter your username and password, and click LOG IN.


 A dark grey login portal with a circular logo at the top containing an orange square with a diagonal line. Below the logo is the text METALDESK. There are two input fields: Username and Password. At the bottom is a button labeled LOG IN.

## FEATURES

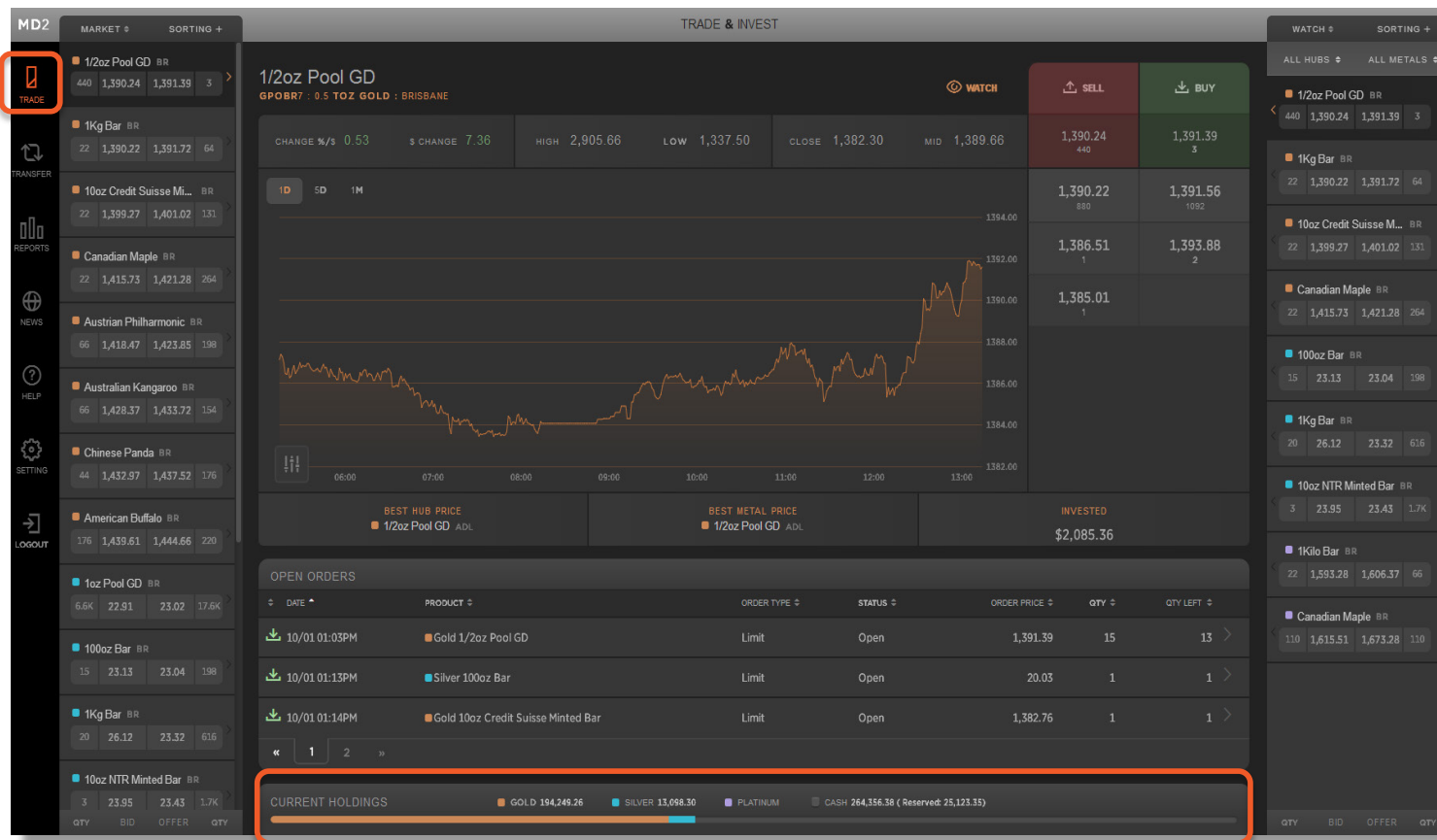
As a web-based application, MetalDesk does not require any downloads or periodic updates.

## QUICK TIP

MetalDesk is open for trading between Monday to Friday from 10:00 to 16:00 local time on any business day for each respective Goldboerse vault.

# Your Home Page

When you first log into MetalDesk, you will be taken to the **Trade & Invest** screen. From here, you can place **buy** and **sell** orders, view tradable products, holdings, open orders, and add products of interest to your **watchlist**. Your **current holdings** are at the bottom of the screen and show the proportion of bullion in your holdings compared to your cash balance.

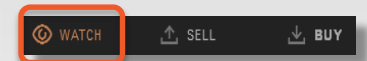


## FEATURES

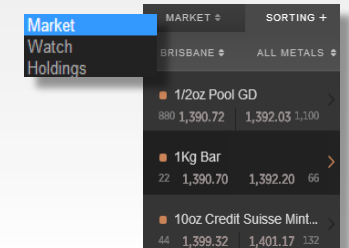
The **Trade & Invest** screen has charting, live quotes, market depth, holdings, your watchlist and all open orders. Trading takes place in **USD** or **AUD**.

## QUICK TIP

Add products to your watchlist by selecting a product in your desired location and clicking **watch**.



You can sort through **market**, **watch** or **holdings** from the drop-down tab on either the left or right side of the screen.

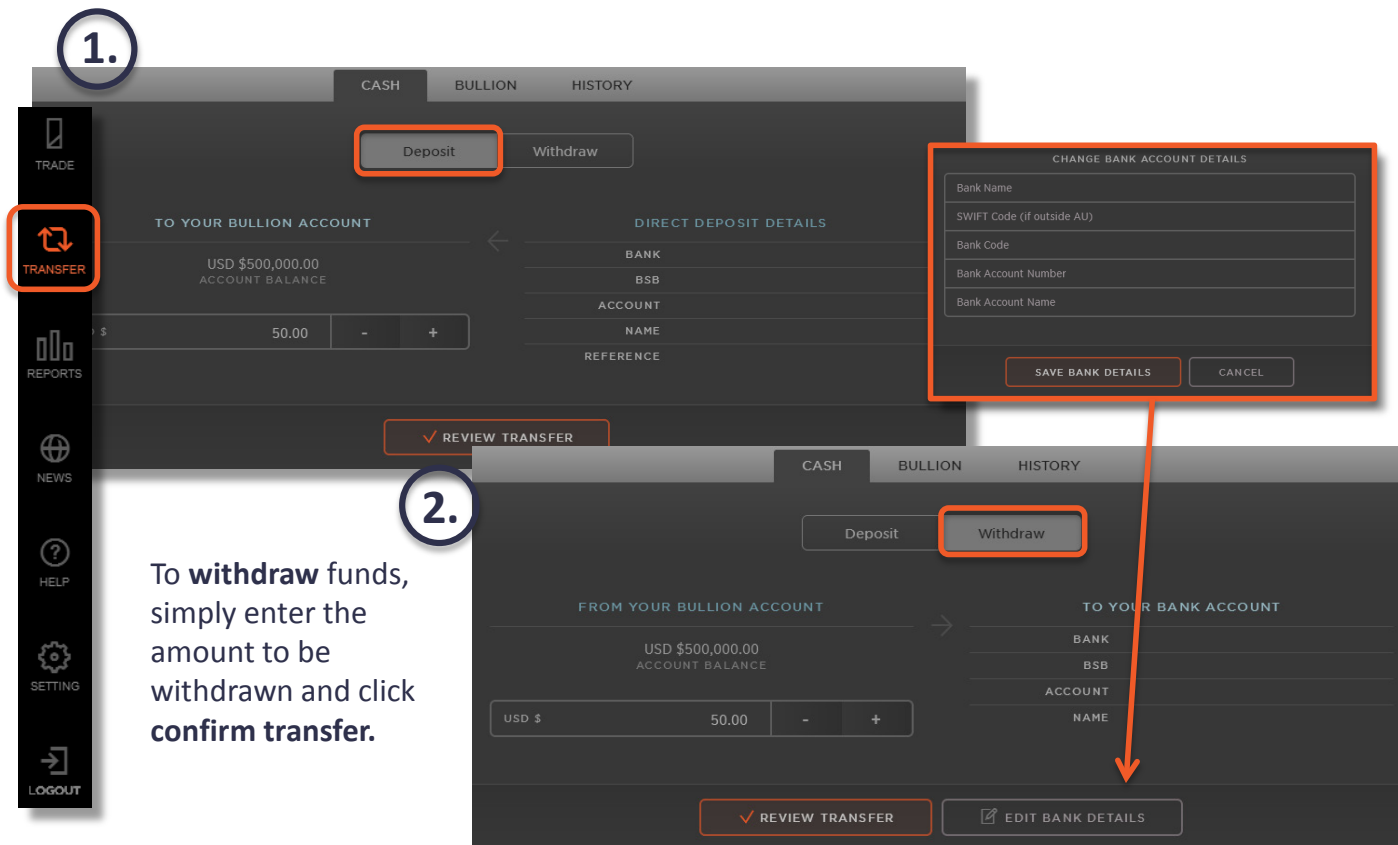


# Credit Your Account - Cash

To start trading on MetalDesk, you need to credit your account with cleared funds in either USD or AUD.

There are two steps involved in crediting funds to your account:

1. Electronically transfer funds to Goldboerse's Trust Account.
2. Lodge a deposit notification in the transfer section of MetalDesk



**1.**

**TRANSFER**

**2.**

**WITHDRAW**

**CHANGE BANK ACCOUNT DETAILS**

Bank Name  
SWIFT Code (if outside AU)  
Bank Code  
Bank Account Number  
Bank Account Name

**SAVE BANK DETAILS** **CANCEL**

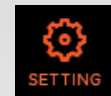
**REVIEW TRANSFER**

**REVIEW TRANSFER** **EDIT BANK DETAILS**

To **withdraw** funds, simply enter the amount to be withdrawn and click **confirm transfer**.

## FEATURES

Client funds are held in a segregated, regulated trust account with an Australian authorised deposit-taking institution. Select between trading in **U.S. Dollars** or **Australian Dollars** in settings.





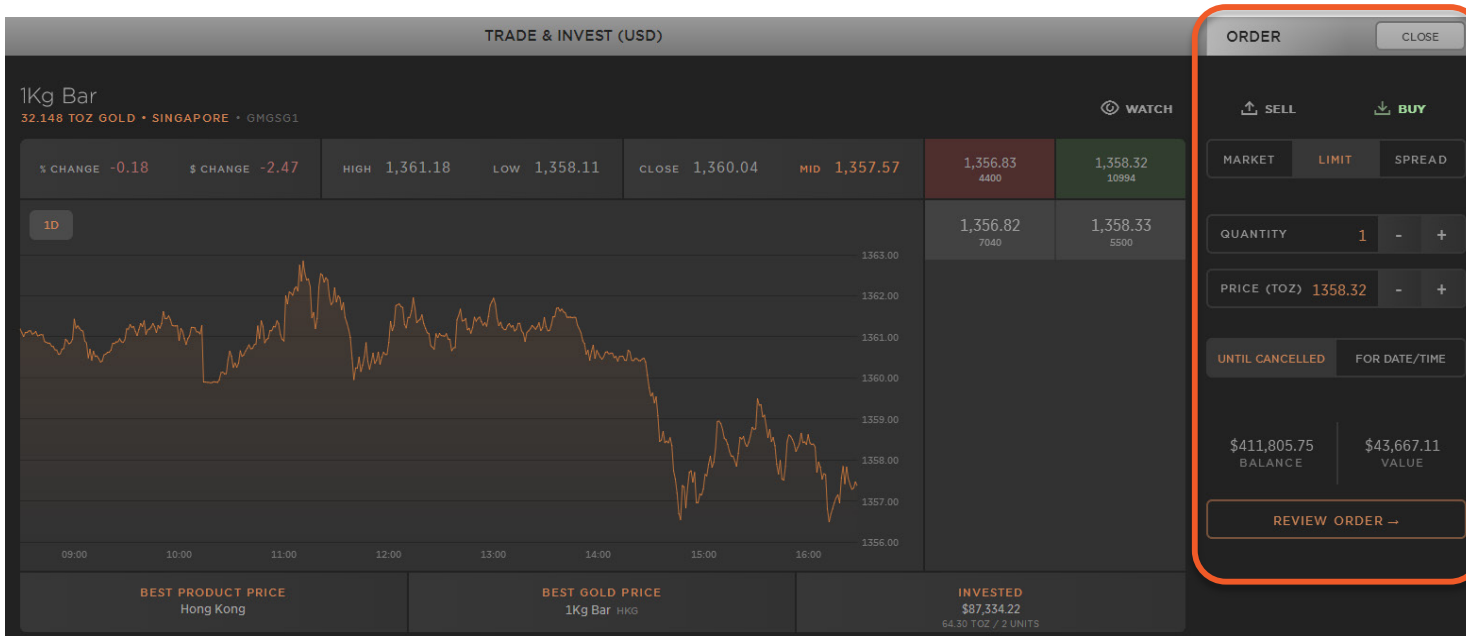
## QUICK TIP

Trading in USD opens up the ability to buy and sell in vaults outside Australia.

# Placing an Order

We have made buying and selling physical bullion as simple as a few clicks of a mouse.

1. From the **Trade & Invest** page, select the metal type (gold, silver or platinum), the product (eg. 1kg bar) and the location (eg. Hong Kong).
2. Click the  **BUY** or  **SELL** icon to bring up an order form for your selected product.
3. Select the order type (**market, limit or spread**) and follow the prompts and click buy/sell.
4. Review your order, then click confirm.



## FEATURES

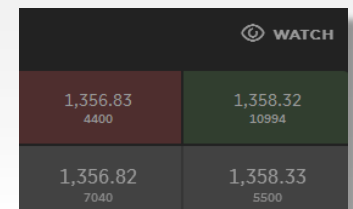
You can currently buy and sell bullion in the following locations and currencies:

**USD** - Bangkok, Dubai, Hong Kong, London, Shanghai, Singapore, Sydney & Zurich.

**AUD** - Adelaide, Brisbane, Melbourne, Perth & Sydney.

## QUICK TIP

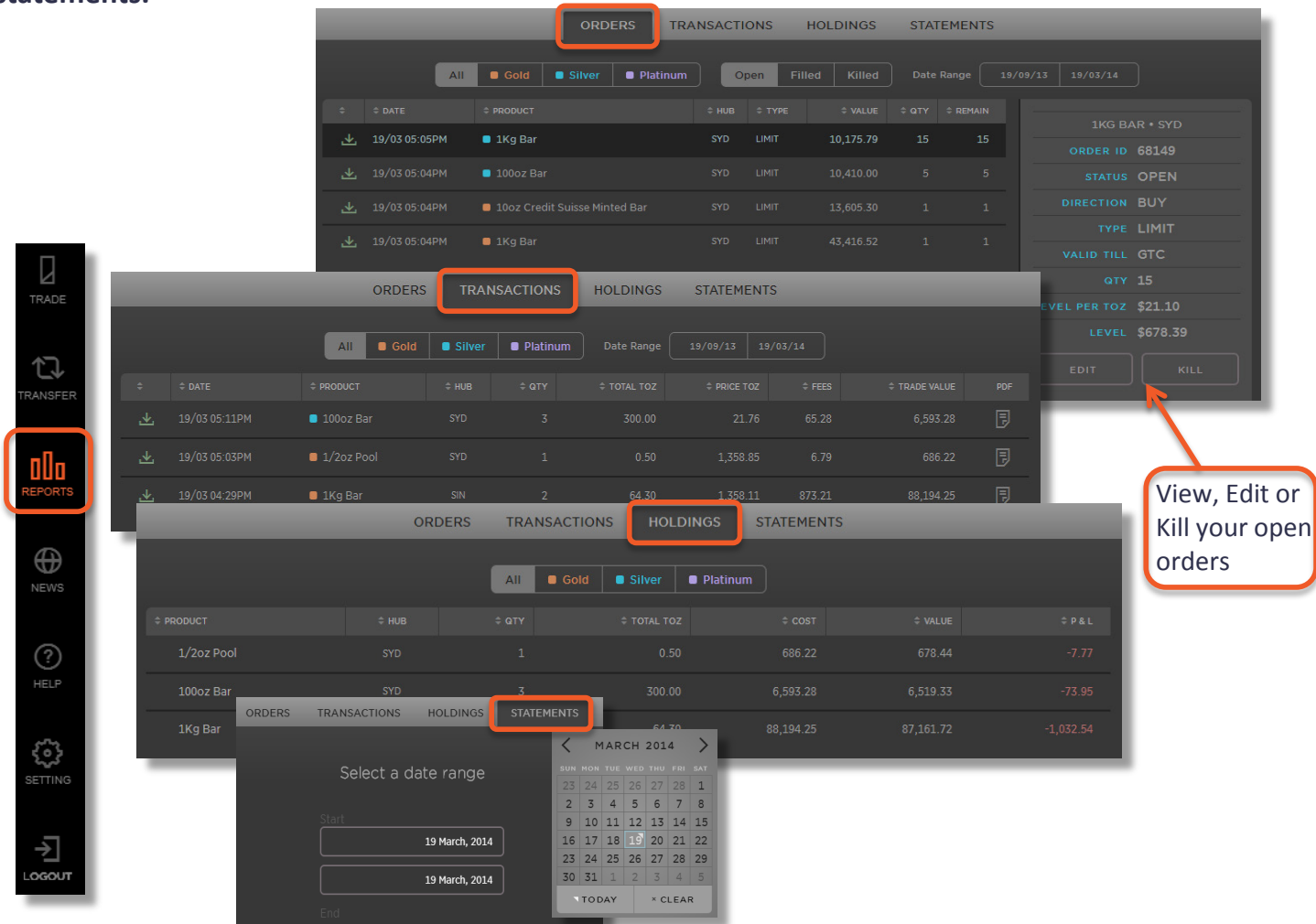
The market depth shows the buy and sell prices for a product and the quantity available at each price level, representing how much bullion can be bought and sold at a given price.



WATCH	
1,356.83 4400	1,358.32 10994
1,356.82 7040	1,358.33 5500

# Reports

The report tab is where you go to view your **orders**, **transaction history**, **bullion holdings** and **account statements**.



**ORDERS**

DATE	PRODUCT	HUB	TYPE	VALUE	QTY	REMAIN
19/03 05:05PM	1Kg Bar	SYD	LIMIT	10,175.79	15	15
19/03 05:04PM	100oz Bar	SYD	LIMIT	10,410.00	5	5
19/03 05:04PM	10oz Credit Suisse Minted Bar	SYD	LIMIT	13,605.30	1	1
19/03 05:04PM	1Kg Bar	SYD	LIMIT	43,416.52	1	1

**TRANSACTIONS**

DATE	PRODUCT	HUB	QTY	TOTAL TOZ	PRICE TOZ	FEES	TRADE VALUE	PDF
19/03 05:11PM	100oz Bar	SYD	3	300.00	21.76	65.28	6,593.28	
19/03 05:03PM	1/2oz Pool	SYD	1	0.50	1,358.85	6.79	686.22	
19/03 04:29PM	1Kg Bar	SIN	2	64.30	1,358.11	873.21	88,194.25	

**HOLDINGS**

PRODUCT	HUB	QTY	TOTAL TOZ	COST	VALUE	P & L
1/2oz Pool	SYD	1	0.50	686.22	678.44	-7.77
100oz Bar	SYD	3	300.00	6,593.28	6,519.33	-73.95
1Kg Bar	SIN	2	64.30	88,194.25	87,161.72	-1,032.54

**STATEMENTS**

Select a date range

Start: 19 March, 2014

End: 19 March, 2014

Calendar view for March 2014:

SUN	MON	TUE	WED	THU	FRI	SAT
23	24	25	26	27	28	1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	5

Buttons: TODAY, CLEAR

**View, Edit or Kill your open orders**

## FEATURES

1. Check the status of your orders and quantity to be filled in the **orders** tab
2. View your bullion inventory and monitor your profit & loss in real-time in **holdings**
3. View all executed prices in **transactions**

## QUICK TIP

Being a web-based platform, you get 24 hour access to live and historic account activity.

**Statements** can be instantly generated and downloaded in PDF format.



# Live News & Events

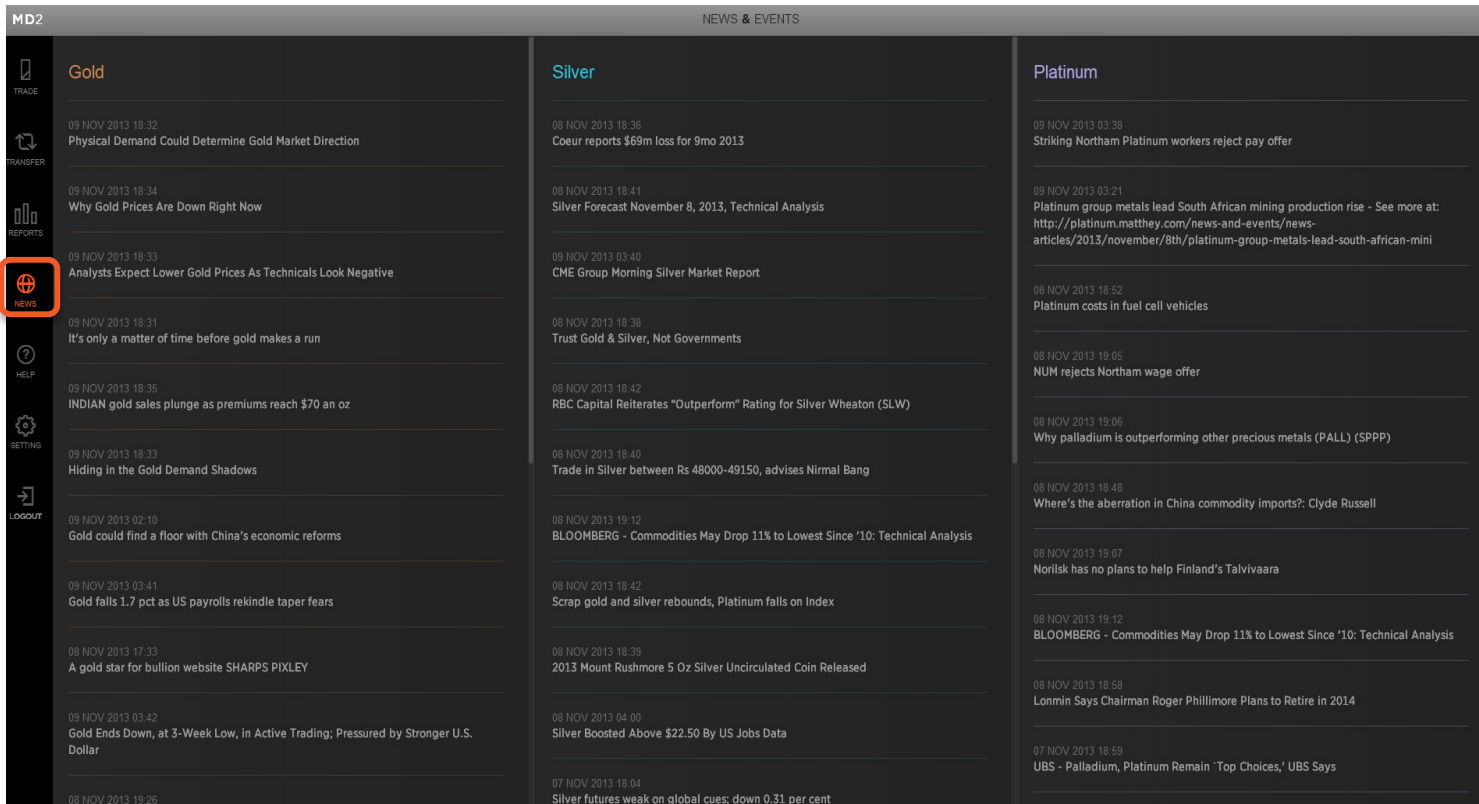
Never miss a news event in the precious metal markets with MetalDesk's live **news & events** feed. MetalDesk provides comprehensive information on all the latest gold, silver and platinum news from sources around the world.

## FEATURES

View the latest news & events in the precious metals industry as they occur.

## Quick Tip

Scroll through to find comprehensive research reports directly from the major bullion banks, traders, dealers and analysts.



**MD2** **NEWS & EVENTS**

**Gold**

- 09 NOV 2013 18:32  
Physical Demand Could Determine Gold Market Direction
- 09 NOV 2013 18:34  
Why Gold Prices Are Down Right Now
- 09 NOV 2013 18:33  
Analysts Expect Lower Gold Prices As Technicals Look Negative
- 09 NOV 2013 18:31  
It's only a matter of time before gold makes a run
- 09 NOV 2013 18:35  
INDIAN gold sales plunge as premiums reach \$70 an oz
- 09 NOV 2013 18:33  
Hiding in the Gold Demand Shadows
- 09 NOV 2013 02:10  
Gold could find a floor with China's economic reforms
- 09 NOV 2013 03:41  
Gold falls 1.7 pct as US payrolls rekindle taper fears
- 08 NOV 2013 17:33  
A gold star for bullion website SHARPS PIXLEY
- 09 NOV 2013 03:42  
Gold Ends Down, at 3-Week Low, in Active Trading; Pressured by Stronger U.S. Dollar
- 08 NOV 2013 19:26

**Silver**

- 08 NOV 2013 18:36  
Coeur reports \$69m loss for 9mo 2013
- 08 NOV 2013 18:41  
Silver Forecast November 8, 2013, Technical Analysis
- 09 NOV 2013 03:40  
CME Group Morning Silver Market Report
- 08 NOV 2013 18:38  
Trust Gold & Silver, Not Governments
- 08 NOV 2013 18:42  
RBC Capital Reiterates "Outperform" Rating for Silver Wheaton (SLW)
- 08 NOV 2013 18:40  
Trade in Silver between Rs 48000-49150, advises Nirmal Bang
- 08 NOV 2013 19:12  
BLOOMBERG - Commodities May Drop 11% to Lowest Since '10: Technical Analysis
- 08 NOV 2013 18:42  
Scrap gold and silver rebounds, Platinum falls on Index
- 08 NOV 2013 18:39  
2013 Mount Rushmore 5 Oz Silver Uncirculated Coin Released
- 08 NOV 2013 04:00  
Silver Boosted Above \$22.50 By US Jobs Data
- 07 NOV 2013 18:04  
Silver futures weak on global cues; down 0.31 per cent

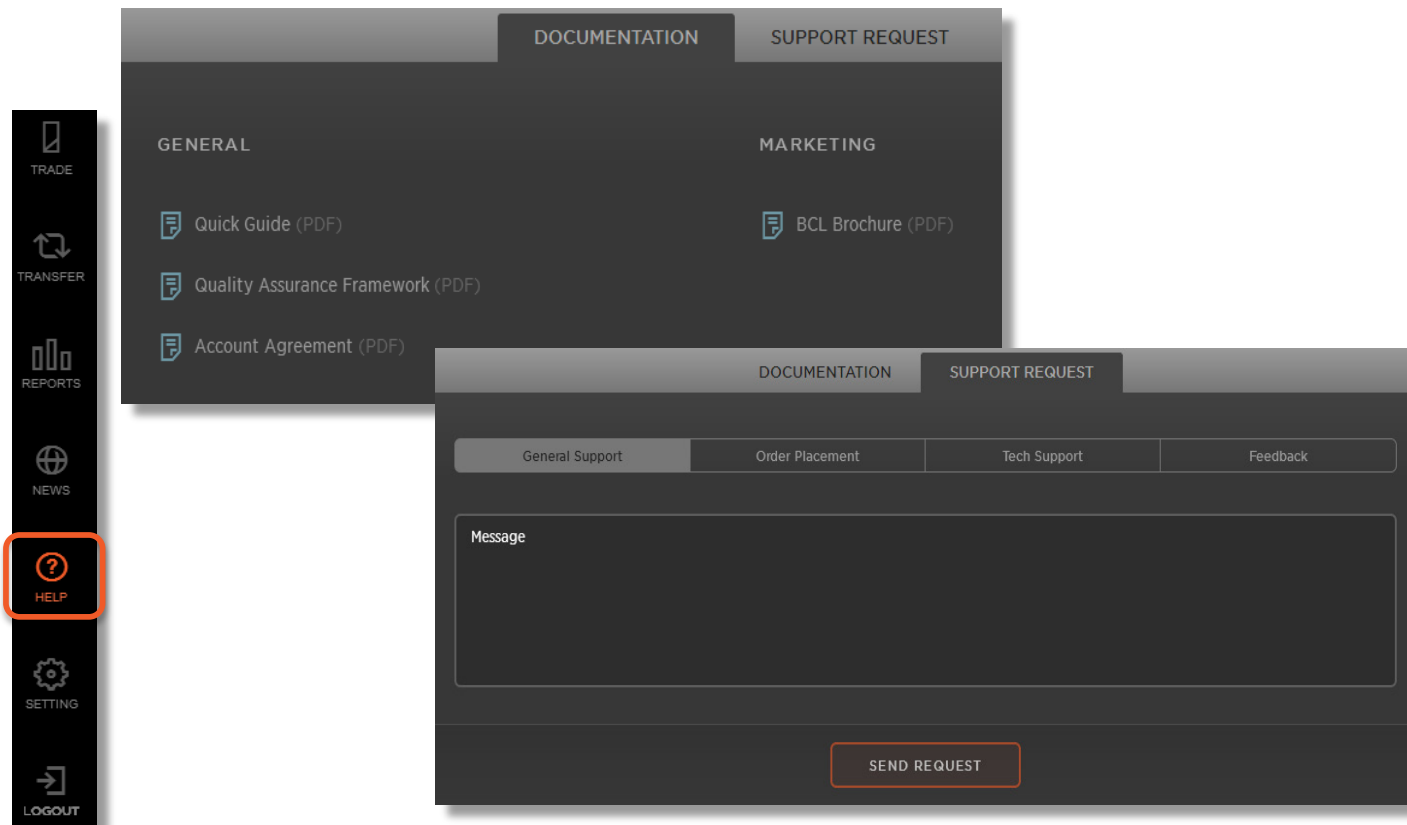
**Platinum**

- 09 NOV 2013 03:38  
Striking Northam Platinum workers reject pay offer
- 09 NOV 2013 03:21  
Platinum group metals lead South African mining production rise - See more at: <http://platinum.matthey.com/news-and-events/news-articles/2013/november/8th/platinum-group-metals-lead-south-african-mini>
- 08 NOV 2013 18:52  
Platinum costs in fuel cell vehicles
- 08 NOV 2013 19:05  
NUM rejects Northam wage offer
- 08 NOV 2013 19:06  
Why palladium is outperforming other precious metals (PALL) (SPPP)
- 08 NOV 2013 18:48  
Where's the aberration in China commodity imports?: Clyde Russell
- 08 NOV 2013 19:07  
Norilsk has no plans to help Finland's Talvivaara
- 08 NOV 2013 19:12  
BLOOMBERG - Commodities May Drop 11% to Lowest Since '10: Technical Analysis
- 08 NOV 2013 18:58  
Lonmin Says Chairman Roger Phillimore Plans to Retire in 2014
- 07 NOV 2013 18:59  
UBS - Palladium, Platinum Remain 'Top Choices,' UBS Says



# Help & Support

If you have any technical enquiries, the **help** tab will allow you to communicate directly with Goldboerse's technical experts to receive timely and accurate responses to any MetalDesk related questions you might have. The **documentation** tab provides users with all the information required to confidently operate in the MetalDesk market.

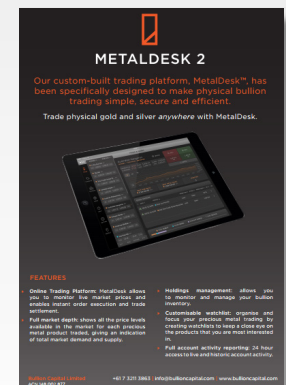


## FEATURES

Send your **support request** directly to the relevant team to receive the fastest possible response.

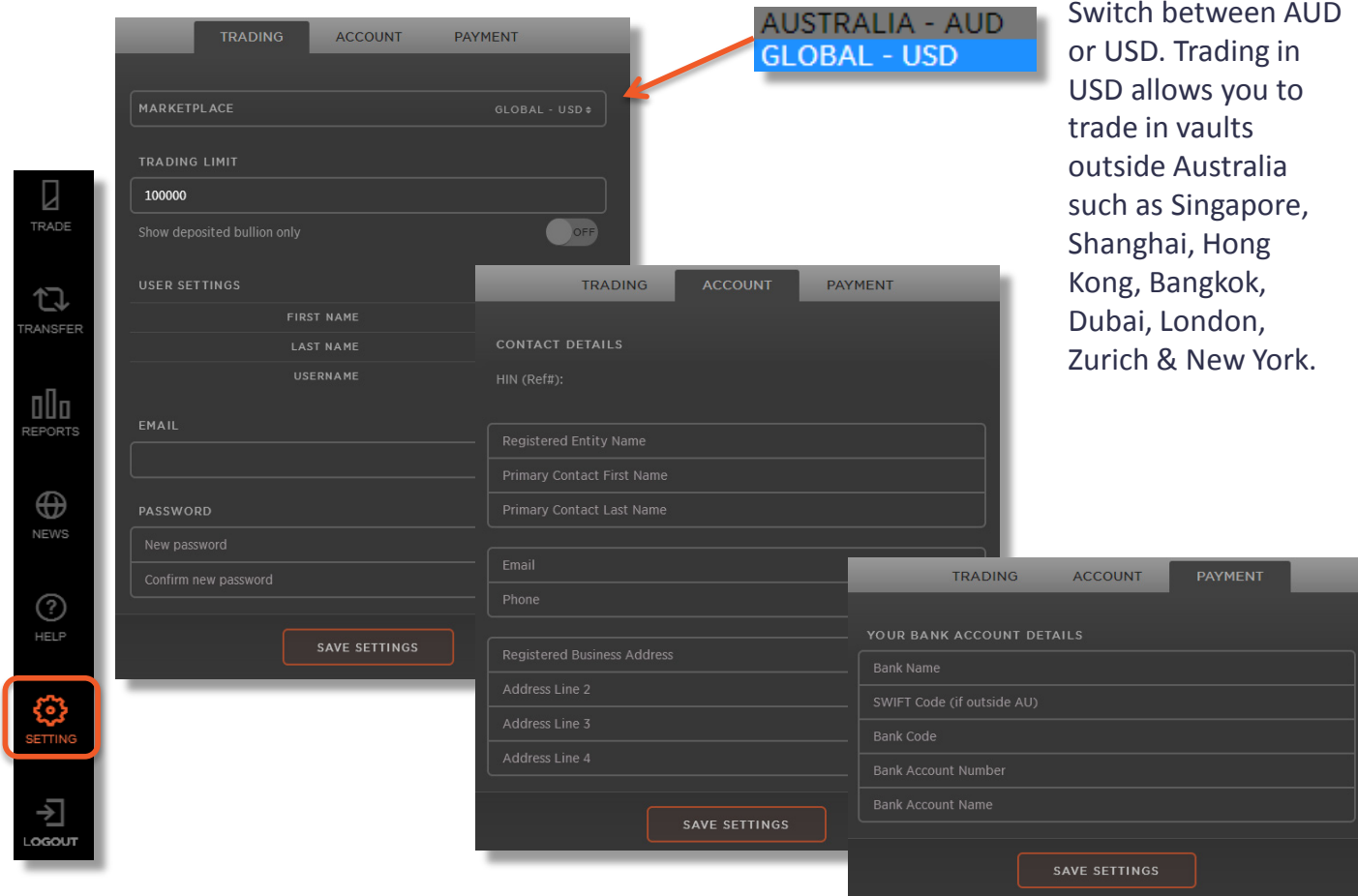
## QUICK TIP

Under the general documentation section is where you will find all the information about Foraux's operations, quality assurance procedures and agreements.



# Settings

The settings section allows you to manage your **trading limits**, **account information**, **payment details** and select your preferred **currency** to trade in. Simply enter any amendments and click save settings. Certain detail changes will need to be approved by Goldboerse prior to taking effect.



The screenshot displays the Goldboerse settings interface with three overlapping panels. On the left is a vertical sidebar with icons for TRADE, TRANSFER, REPORTS, NEWS, HELP, and a highlighted SETTING icon (gear). The top panel, 'TRADING', shows a 'MARKETPLACE' dropdown set to 'GLOBAL - USD', a 'TRADING LIMIT' input field with '100000', and a 'Show deposited bullion only' toggle switch set to 'OFF'. An orange arrow points from a callout box to the 'GLOBAL - USD' dropdown. The callout box contains 'AUSTRALIA - AUD' and 'GLOBAL - USD'. The middle panel, 'USER SETTINGS', includes fields for FIRST NAME, LAST NAME, USERNAME, EMAIL, and PASSWORD (with 'New password' and 'Confirm new password' sub-fields). It also has a 'CONTACT DETAILS' section with 'HIN (Ref#):', 'Registered Entity Name', 'Primary Contact First Name', and 'Primary Contact Last Name'. The bottom panel, 'PAYMENT', shows 'YOUR BANK ACCOUNT DETAILS' with fields for 'Bank Name', 'SWIFT Code (if outside AU)', 'Bank Code', 'Bank Account Number', and 'Bank Account Name'. Each panel has a 'SAVE SETTINGS' button at the bottom.

**AUSTRALIA - AUD**  
**GLOBAL - USD**

Switch between AUD or USD. Trading in USD allows you to trade in vaults outside Australia such as Singapore, Shanghai, Hong Kong, Bangkok, Dubai, London, Zurich & New York.

## FEATURES

**Trading limit** alerts can be set so that, should your trading activities exceed a specified dollar value greater than your set limit, you will be immediately notified.

## QUICK TIP

By selecting **show deposited bullion only** you will only see prices for bullion currently located in the vault network.

Show deposited bullion only **ON**



## Physical Bullion

Stored in global vaults, not a paper contract. Withdraw your bullion at any time. Retain complete ownership and control over your investment.



## Secure

Stored and insured by Armaguard and Malca-Amit, verified by Inspectorate, audited by BDO. Simply the most secure physical bullion investment solution.



## Cost Effective

With prices provided by multiple market participants, avoid dealer spreads and benefit from MetalDesk's exchange based trading platform. Get the best price.

### Disclaimer:

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